



FAQs for myPLTW and Clever Integration

PLTW partnered with Clever to simplify our student rostering process for schools using Clever. Before you get started, please review our most Frequently Asked Questions below.

Q1: When will PLTW offer Clever integration with schools?

A: Integration with Clever will be available to all current and future PLTW schools that are using Clever beginning Monday, Aug. 31, 2020.

Q2: How is Clever set up with myPLTW?

A: Once your school/district Clever Administrator clicks the "Request to Join" button available to them, then Clever integration with **myPLTW** will take up to a week and half to complete.

Q3: How do I use Clever with myPLTW?

A: Please ensure your district is set up with Clever. Clever set up is usually led by your school and/or district's Clever Administrator. Once your school or district is set up, you will be able to add the **myPLTW** application on your Clever dashboard. For detailed step-by-step instructions, please [click here](#).

Q4: How do I import and/or create classes in myPLTW with Clever?

A: Teachers will not be able to import or create classes in **myPLTW** until the Clever integration is complete, which can take up to a week and a half from the moment your Clever Administrator clicks the "Request to Join" button available to them. After a school or district has completed the Clever integration, educators (Program Coordinators/Site Coordinators/teachers) will need to use the import functionality to match their Clever course/section to the applicable PLTW course because the association is unknown at the beginning. For detailed step-by-step instructions, please [click here](#).

Q5: Once Clever integration is available, do we have to set it up right away?

A: No, your school can set a future launch date so your Clever and **myPLTW** integration is ready to go if you are planning ahead.

Q6: Will my personal email work with Clever or do I need to use my school email?

A: No, **myPLTW** cannot match rostering information for classes whose teachers





do not have an email address in Clever. To ensure a seamless integration, please confirm the email addresses are the same for both **myPLTW** and Clever. This is the teacher's school email in most cases. Teachers can change their PLTW email in their **myPLTW** account.

Q7: Is there a cost associated with Clever?

A: No, there is not an additional cost for schools and/or districts to use Clever to roster students. The cost is covered by PLTW.

Q8: What happens if I've already rostered students/classes for this school year?

A: If you have already used another rostering process, such as a CSV file, to prepare for this school year then you will not have to reroster even when your Clever integration is complete. However, please note that once your Clever integration is complete, you will only be able to use Clever to roster students moving forward.

Q9: Will I be able to use other rostering processes if I use Clever?

A: No, once your Clever integration is complete, you will only be able to roster via Clever moving forward.

Q10: Who can I contact if I need support with **myPLTW integration of Clever?**

A: If you have any questions or concerns about your Clever integration with **myPLTW**, please contact the PLTW Solution Center at 877.335.7589 for friendly one-on-one support 7am to midnight ET, seven days a week or solutioncenter@pltw.org.

For a complete step-by-step guide to set up Clever and **myPLTW**, please review the **Setup Process Guide**.

