

## PLTW Accessibility Conformance Report

Professional Development Suite

# PLTW Accessibility Conformance Report Revised Section 508 Edition

(Based on VPAT® Version 2.5 - "Voluntary Product Accessibility Template" and "VPAT" are registered service marks of the Information Technology Industry Council (ITI))

## Name of Product/Version

**Professional Development Suite** 

## **Report Date**

7/14/2025

## **Product Description:**

Adult professional development with ties to PLTW curriculum as well as general instructional and pedagogical practices

## **Contact Information:**

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## **Notes**

PLTW's Professional Development Suite uses a web-based learning platform called Thought Industries. The content within each training is authored in a separate web-based platform, Articulate360, using two of their tools: Rise360 and Storyline360. The Articulate360 content is published as SCORM and embedded in Thought Industries.

In addition to the authoring tools and delivery platform, PLTW's Professional Development Suite often references or directly points to third-party tools. Leveraging third-party tools and software enhances the learning experience and provides learners with more real-world applications and industry-standard technologies. See PLTW's accessibility site for access to any available and applicable third-party accessibility reports and VPATs.

## **Evaluation Methods Used**

Evaluation of accessibility conformance is performed with the support of tools including Accessibility Insights, Axe, and WAVE. Automated testing is used; however, care is taken to ensure each type of content and unique display component (accordions, video players, carousels, feedback forms, etc.) receives manual testing as well. The NVDA screen reader is also used as part of manual testing. Accessibility testing is conducted for each content page, with any issues identified tracked according to WCAG success criteria. Results are summarized for inclusion in the VPAT for public reporting.

## **Applicable Standards/Guidelines**

This report covers the degree of conformance for the following accessibility standards/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)
Web Content Accessibility Guidelines 2.2	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)
Revised Section 508 standards published January 18, 2017, and corrected January 22, 2018	(Yes)

## **Terms**

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- Partially Supports: Some functionality of the product does not meet the criterion.
- Does Not Support: The majority of product functionality does not meet the criterion.
- Not Applicable: The criterion is not relevant to the product.
- Not Evaluated: The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

## WCAG 2.2 Report

Tables 1 and 2 also document conformance with Revised Section 508:

- Chapter 5 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.2 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the <a href="https://www.wcashee.com/wca

## **Table 1: Success Criteria, Level A**

Note: See PLTW's accessibility site for access to any available and applicable third-party accessibility reports and VPATs.

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) Also applies to: Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Web: Partially Supports Electronic Docs: Partially Supports Software: N/A Authoring Tool: N/A	Web: Two (2) pages tested had insufficient alternative text and/or images were incorrectly coded as either meaningful or decorative.  Electronic Docs: Eleven (11) documents tested had insufficient or missing alternative text.  Software: N/A Authoring Tool: N/A
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports Software: N/A Authoring Tool: N/A	Web: No issues found during testing. Electronic Docs: No issues found during testing. Software: N/A Authoring Tool: N/A
1.2.2 Captions (Prerecorded) (Level A) Also applies to: Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports Software: N/A Authoring Tool: N/A	Web: No issues found during testing. Electronic Docs: No issues found during testing. Software: N/A Authoring Tool: N/A
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Web: Partially Supports Electronic Docs: Supports Software: N/A Authoring Tool: N/A	Web: Two (2) pages tested did not have sufficient audio descriptions or media alternatives. Electronic Docs: No issues found during testing. Software: N/A Authoring Tool: N/A
1.3.1 Info and Relationships (Level A) Also applies to:	Web: Partially Supports Electronic Docs: Partially	Web: Five (5) pages tested had one of the following

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508	Supports	issues: headings did not have correct programmatic
	Software: N/A	levels; text appeared to be a heading but was not
• 504.2 (Authoring Tool)	Authoring Tool: N/A	coded as such; headings of the same level did not
602.3 (Support Docs)		have the same font.
		Electronic Docs: Twenty-three (23) documents tested
		had tables with no associated sub cells or objects
		within the document that were tagged incorrectly.
		Software: N/A
		Authoring Tool: N/A
1.3.2 Meaningful Sequence (Level A)		
Also applies to:	Web: Supports	Web: No issues found during testing.
Revised Section 508	Electronic Docs: Supports	Electronic Docs: No issues found during testing.
	Software: N/A	Software: N/A
, , ,	Authoring Tool: N/A	Authoring Tool: N/A
602.3 (Support Docs)		
1.3.3 Sensory Characteristics (Level A)		
Also applies to:	Web: Supports	Web: No issues found during testing.
Revised Section 508	Electronic Docs: Supports	Electronic Docs: No issues found during testing.
	Software: N/A	Software: N/A
• 504.2 (Authoring Tool)	Authoring Tool: N/A	Authoring Tool: N/A
602.3 (Support Docs)		
1.4.1 Use of Color (Level A)		
Also applies to:	Web: Supports	Web: No issues found during testing.
Revised Section 508	Electronic Docs: Supports	Electronic Docs: No issues found during testing.
	Software: N/A	Software: N/A
• 504.2 (Authoring Tool)	Authoring Tool: N/A	Authoring Tool: N/A
602.3 (Support Docs)		
1.4.2 Audio Control (Level A)		
Also applies to:	Web: Supports	Web: No issues found during testing.
Revised Section 508	Electronic Docs: Supports	Electronic Docs: No issues found during testing.
	Software: N/A	Software: N/A
• 504.2 (Authoring Tool)	Authoring Tool: N/A	Authoring Tool: N/A

Criteria	Conformance Level	Remarks and Explanations
602.3 (Support Docs)		
2.1.1 Keyboard (Level A)		Mah. Tura (2) regres tested had issued with sorrollable
Also applies to:	Web: Partially Supports	Web: Two (2) pages tested had issues with scrollable areas being accessible by keyboard.
Revised Section 508	Electronic Docs: Supports	Electronic Docs: No issues found during testing.
• 501 (Web)(Software)	Software: N/A	Software: N/A
• 504.2 (Authoring Tool)	Authoring Tool: N/A	Authoring Tool: N/A
602.3 (Support Docs)		
2.1.2 No Keyboard Trap (Level A)		
Also applies to:	Web: Supports	Web: No issues found during testing.
Revised Section 508	Electronic Docs: Supports	Electronic Docs: No issues found during testing.
• 501 (Web)(Software)	Software: N/A	Software: N/A
• 504.2 (Authoring Tool)	Authoring Tool: N/A	Authoring Tool: N/A
602.3 (Support Docs)		
2.1.4 Character Key Shortcuts (Level A 2.1)		
Also applies to:	Web: Supports	Web: No issues found during testing.
Revised Section 508	Electronic Docs: Supports	Electronic Docs: No issues found during testing.
• 501 (Web)(Software)	Software: N/A	Software: N/A
• 504.2 (Authoring Tool)	Authoring Tool: N/A	Authoring Tool: N/A
602.3 (Support Docs)		
2.2.1 Timing Adjustable (Level A)	Web: Supports	Web: No issues found during testing.
2.2.2 Pause, Stop, Hide (Level A)		
Also applies to:	Web: Supports	Web: No issues found during testing.
Revised Section 508	Electronic Docs: Supports	Electronic Docs: No issues found during testing.
• 501 (Web)(Software)	Software: N/A	Software: N/A
• 504.2 (Authoring Tool)	Authoring Tool: N/A	Authoring Tool: N/A
602.3 (Support Docs)		
2.3.1 Three Flashes or Below Threshold (Level A)		
Also applies to:	Web: Supports	Web: No issues found during testing.
Revised Section 508	Electronic Docs: Supports	Electronic Docs: No issues found during testing.
• 501 (Web)(Software)	Software: N/A	Software: N/A
504.2 (Authoring Tool)	Authoring Tool: N/A	Authoring Tool: N/A

Criteria	Conformance Level	Remarks and Explanations
602.3 (Support Docs)		
<ul> <li>2.4.1 Bypass Blocks (Level A)</li> <li>Also applies to:</li> <li>Revised Section 508</li> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Web: Supports Electronic Docs: Supports Authoring Tool: N/A	Web: No issues found during testing. Electronic Docs: No issues found during testing. Authoring Tool: N/A
2.4.2 Page Titled (Level A) Also applies to: Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Web: Partially Supports Electronic Docs: Partially Supports Software: N/A Authoring Tool: N/A	Web: One (1) area tested (the main UI container) did not include a sufficient purpose in the page title. Electronic Docs: Twenty-four (24) documents tested had the title missing from the metadata and the title entry was not set. Software: N/A Authoring Tool: N/A
2.4.3 Focus Order (Level A) Also applies to: Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Web: Partially Supports Electronic Docs: Supports Software: N/A Authoring Tool: N/A	Web: Two (2) pages tested had components that did not receive focus order that preserved meaning and operability. Electronic Docs: No issues found during testing. Software: N/A Authoring Tool: N/A
2.4.4 Link Purpose (In Context) (Level A) Also applies to: Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Web: Partially Supports Electronic Docs: Supports Software: N/A Authoring Tool: N/A	Web: One (1) area tested (the main UI container) did not provide the purpose of all links with the link text alone. Electronic Docs: No issues found during testing. Software: N/A Authoring Tool: N/A

Criteria	Conformance Level	Remarks and Explanations
2.5.1 Pointer Gestures (Level A 2.1)	Web: Supports	Web: No issues found during testing.
2.5.2 Pointer Cancellation (Level A 2.1)	Web: Supports	Web: No issues found during testing.
2.5.3 Label in Name (Level A 2.1)	Web: Partially Supports	Web: Fifteen (15) pages tested did not have programmatically determined labels.
2.5.4 Motion Actuation (Level A 2.1)	Web: Supports	Web: No issues found during testing.
3.1.1 Language of Page (Level A) Also applies to: Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Web: Supports Electronic Docs: Partially Supports Software: N/A Authoring Tool: N/A	Web: No issues found during testing. Electronic Docs: Four (4) documents tested showed a language syntax error. Software: N/A Authoring Tool: N/A
3.2.1 On Focus (Level A) Also applies to: Revised Section 508  501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports Software: N/A Authoring Tool: N/A	Web: No issues found during testing. Electronic Docs: No issues found during testing. Software: N/A Authoring Tool: N/A
3.2.2 On Input (Level A) Also applies to: Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports Software: N/A Authoring Tool: N/A	Web: No issues found during testing. Electronic Docs: No issues found during testing. Software: N/A Authoring Tool: N/A
3.2.6 Consistent Help (Level A 2.2)	Web: Supports	Web: No issues found during testing.

Criteria	Conformance Level	Remarks and Explanations
3.3.1 Error Identification (Level A)		
Also applies to:	Web: Supports	Web: No issues found during testing.
Revised Section 508	Electronic Docs: Supports	Electronic Docs: No issues found during testing.
• 501 (Web)(Software)	Software: N/A	Software: N/A
• 504.2 (Authoring Tool)	Authoring Tool: N/A	Authoring Tool: N/A
602.3 (Support Docs)		
3.3.2 Labels or Instructions (Level A)		
Also applies to:	Web: Supports	Web: No issues found during testing.
Revised Section 508	Electronic Docs: Supports	Electronic Docs: No issues found during testing.
• 501 (Web)(Software)	Software: N/A	Software: N/A
• 504.2 (Authoring Tool)	Authoring Tool: N/A	Authoring Tool: N/A
602.3 (Support Docs)		
3.3.7 Redundant Entry (Level A 2.2)	Web: Supports	Web: No issues found during testing.
4.1.1 Parsing (Level A)		
Also applies to:		
WCAG 2.0 – Always answer 'Supports'		For WCAG 2.0 and the 508 standards, the September
Revised Section 508	Supports	2023 errata update indicates this criterion is always
• 501 (Web)(Software)		supported. See the WCAG 2.0 Editorial Errata.
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
4.1.2 Name, Role, Value (Level A)		Web: Two (2) pages tested did not have correct ARIA
Also applies to:	Web: Partially Supports	attributes.
Revised Section 508	Electronic Docs: Supports	Electronic Docs: No issues found during testing.
• 501 (Web)(Software)	Software: N/A	Software: N/A
• 504.2 (Authoring Tool)	Authoring Tool: N/A	Authoring Tool: N/A
602.3 (Support Docs)		14/1

## **Table 2: Success Criteria, Level AA**

Note: See PLTW's accessibility site for access to any available and applicable third-party accessibility reports and VPATs.

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)		
Also applies to:	Web: Supports	Web: No issues found during testing.
Revised Section 508	Electronic Docs: Supports	Electronic Docs: No issues found during testing.
<ul><li>501 (Web)(Software)</li></ul>	Software: N/A	Software: N/A
<ul> <li>504.2 (Authoring Tool)</li> </ul>	Authoring Tool: N/A	Authoring Tool: N/A
<ul> <li>602.3 (Support Docs)</li> </ul>		
1.2.5 Audio Description (Prerecorded) (Level AA)		Mob. Two (2) pages tosted did not have sufficient
Also applies to:	Web: Partially Supports	Web: Two (2) pages tested did not have sufficient
Revised Section 508	Electronic Docs: Supports	audio descriptions. Electronic Docs: No issues found during testing.
<ul><li>501 (Web)(Software)</li></ul>	Software: N/A	Software: N/A
<ul> <li>504.2 (Authoring Tool)</li> </ul>	Authoring Tool: N/A	Authoring Tool: N/A
• 602.3 (Support Docs)		Authorning 1001. N/A
1.3.4 Orientation (Level AA 2.1)	Web: Supports	Web: No issues found during testing.
1.3.5 Identify Input Purpose (Level AA 2.1)	Web: Supports	Web: No issues found during testing.
1.4.3 Contrast (Minimum) (Level AA) Also applies to: Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Web: Partially Supports Electronic Docs: Partially Supports Software: N/A Authoring Tool: N/A	Web: Five (5) pages tested were found to have insufficient color contrast. These issues are all within the delivery platform and have been reported to their respective teams for resolution.  Electronic Docs: Fourteen (14) documents tested had insufficient color contrast with the dark green answer key color.  Software: N/A Authoring Tool: N/A
1.4.4 Resize text (Level AA)		
Also applies to:	Web: Supports	Web: No issues found during testing.
Revised Section 508	Electronic Docs: Supports	Electronic Docs: No issues found during testing.
• 501 (Web)(Software)	Software: N/A	Software: N/A
• 504.2 (Authoring Tool)	Authoring Tool: N/A	Authoring Tool: N/A

Criteria	Conformance Level	Remarks and Explanations
602.3 (Support Docs)		
1.4.5 Images of Text (Level AA) Also applies to: Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Web: Partially Supports Electronic Docs: Supports Software: N/A Authoring Tool: N/A	Web: Six (6) pages tested contained images of text when that text could have appeared in another format to convey information.  Electronic Docs: No issues found during testing.  Software: N/A  Authoring Tool: N/A
1.4.10 Reflow (Level AA 2.1)	Web: Partially Supports	Web: Reflow issues are within the delivery platform and have been reported to their respective teams for resolution.
1.4.11 Non-text Contrast (Level AA 2.1)	Web: Partially Supports	Web: Non-text contrast issues are within the delivery platform and have been reported to their respective teams for resolution.
1.4.12 Text Spacing (Level AA 2.1)	Web: Supports	Web: No issues found during testing.
1.4.13 Content on Hover or Focus (Level AA 2.1)	Web: Supports	Web: No issues found during testing.
2.4.5 Multiple Ways (Level AA) Also applies to: Revised Section 508  • 501 (Web)(Software) – Does not apply to non-web software  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supports Electronic Docs: Supports Authoring Tool: N/A	Web: No issues found during testing. Electronic Docs: No issues found during testing. Authoring Tool: N/A
2.4.6 Headings and Labels (Level AA) Also applies to: Revised Section 508  • 501 (Web)(Software)	Web: Supports Electronic Docs: Supports Software: N/A	Web: No issues found during testing. Electronic Docs: No issues found during testing. Software: N/A

Criteria	Conformance Level	Remarks and Explanations
• 504.2 (Authoring Tool)	Authoring Tool: N/A	Authoring Tool: N/A
• 602.3 (Support Docs)		
2.4.7 Focus Visible (Level AA) Also applies to: Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Web: Partially Supports Electronic Docs: Supports Software: N/A Authoring Tool: N/A	Web: Focus visible issues are within the delivery platform and have been reported to their respective teams for resolution. Electronic Docs: No issues found during testing. Software: N/A Authoring Tool: N/A
2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2)	Web: Supports	Web: No issues found during testing.
2.5.7 Dragging Movements (Level AA 2.2)	Web: Partially Supports	Web: Two (2) pages tested required dragging within the VEX-embedded player.
2.5.8 Target Size (Minimum) (Level AA 2.2)	Web: Partially Supports	Web: Touch target issues are within the delivery platform and have been reported to their respective teams for resolution.
3.1.2 Language of Parts (Level AA) Also applies to: Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Web: Supports Electronic Docs: Partially Supports Software: N/A Authoring Tool: N/A	Web: No issues found during testing. Electronic Docs: Four (4) documents tested had text objects for which the language could not be determined. Software: N/A Authoring Tool: N/A
<ul> <li>3.2.3 Consistent Navigation (Level AA)</li> <li>Also applies to:     Revised Section 508     <ul> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul> </li> </ul>	Web: Supports Electronic Docs: Supports Authoring Tool: N/A	Web: No issues found during testing. Electronic Docs: No issues found during testing. Authoring Tool: N/A

Criteria	<b>Conformance Level</b>	Remarks and Explanations
3.2.4 Consistent Identification (Level AA)		
Also applies to: Revised Section 508  • 501 (Web)(Software) – Does not apply to non-web software  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supports Electronic Docs: Supports Authoring Tool: N/A	Web: No issues found during testing. Electronic Docs: No issues found during testing. Authoring Tool: N/A
3.3.3 Error Suggestion (Level AA) Also applies to: Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports Software: N/A Authoring Tool: N/A	Web: No issues found during testing. Electronic Docs: No issues found during testing. Software: N/A Authoring Tool: N/A
<ul> <li>3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)</li> <li>Also applies to: Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Supports Electronic Docs: Supports Software: N/A Authoring Tool: N/A	Web: No issues found during testing. Electronic Docs: No issues found during testing. Software: N/A Authoring Tool: N/A
3.3.8 Accessible Authentication (Minimum) (Level AA 2.2)	Web: Supports	Web: No issues found during testing.
4.1.3 Status Messages (Level AA 2.1)	Web: Supports	Web: No issues found during testing.

# **Revised Section 508 Report**

Note: Please refer to the Notes section at the beginning of the report. No further notes are required here.

## **Chapter 3: Functional Performance Criteria (FPC)**

Notes: N/A

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	See associated WCAG success criteria in
Soz.1 Without Vision		Tables 1 and 2.
302.2 With Limited Vision	Partially Supports	See associated WCAG success criteria in
SOZ.Z WITH EHINEEU VISION		Tables 1 and 2.
302.3 Without Perception of Color	Partially Supports	See associated WCAG success criteria in
302.3 Without Perception of Color	Fartially Supports	Tables 1 and 2.
302.4 Without Hearing	Partially Supports	See associated WCAG success criteria in
302.4 Without Hearing	Faitially Supports	Tables 1 and 2.
302.5 With Limited Hearing	Dartially Cupports	See associated WCAG success criteria in
302.5 With Limited Hearing	Partially Supports	Tables 1 and 2.
302.6 Without Speech	Supports	No issues found during testing.
302.7 With Limited Manipulation	Partially Supports	See associated WCAG success criteria in
502.7 With Elimited Manipulation	Partially Supports	Tables 1 and 2.
302.8 With Limited Reach and Strength	Supports	No issues found during testing.
202.0 With Limited Language Cognitive and Language Abilities	Partially Supports	See associated WCAG success criteria in
302.9 With Limited Language, Cognitive, and Learning Abilities	Partially Supports	Tables 1 and 2.

## **Chapter 4: Hardware**

Notes: N/A

Criteria	Conformance Level	Remarks and Explanations
402 Closed Functionality	Heading cell – no response required	Heading cell – no response required
402.1 General	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
402.2 Speech-Output Enabled	Heading cell – no response required	Heading cell – no response required
402.2.1 Information Displayed On-Screen	N/A	N/A
402.2.2 Transactional Outputs	N/A	N/A
402.2.3 Speech Delivery Type and Coordination	N/A	N/A
402.2.4 User Control	N/A	N/A
402.2.5 Braille Instructions	N/A	N/A
402.3 Volume	Heading cell – no response required	Heading cell – no response required
402.3.1 Private Listening	N/A	N/A
402.3.2 Non-private Listening	N/A	N/A
402.4 Characters on Display Screens	N/A	N/A
402.5 Characters on Variable Message Signs	N/A	N/A
403 Biometrics	Heading cell – no response required	Heading cell – no response required
403.1 General	N/A	N/A
404 Preservation of Information Provided for Accessibility	Heading cell – no response required	Heading cell – no response required
404.1 General	N/A	N/A
405 Privacy	Heading cell – no response required	Heading cell – no response required
405.1 General	N/A	N/A
406 Standard Connections	Heading cell – no response required	Heading cell – no response required
406.1 General	N/A	N/A
407 Operable Parts	Heading cell – no response required	Heading cell – no response required
407.2 Contrast	N/A	N/A
407.3 Input Controls	Heading cell – no response required	Heading cell – no response required
407.3.1 Tactilely Discernible	N/A	N/A
407.3.2 Alphabetic Keys	N/A	N/A
407.3.3 Numeric Keys	N/A	N/A
407.4 Key Repeat	N/A	N/A
407.5 Timed Response	N/A	N/A
407.6 Operation	N/A	N/A
407.7 Tickets, Fare Cards, and Keycards	N/A	N/A
407.8 Reach Height and Depth	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
407.8.1 Vertical Reference Plane	N/A	N/A
407.8.1.1 Vertical Plane for Side Reach	N/A	N/A
407.8.1.2 Vertical Plane for Forward Reach	N/A	N/A
407.8.2 Side Reach	N/A	N/A
407.8.2.1 Unobstructed Side Reach	N/A	N/A
407.8.2.2 Obstructed Side Reach	N/A	N/A
407.8.3 Forward Reach	N/A	N/A
407.8.3.1 Unobstructed Forward Reach	N/A	N/A
407.8.3.2 Obstructed Forward Reach	N/A	N/A
407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach	N/A	N/A
407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward	N/A	N/A
Reach	IV/A	INTA
408 Display Screens	Heading cell – no response required	Heading cell – no response required
408.2 Visibility	N/A	N/A
408.3 Flashing	N/A	N/A
409 Status Indicators	Heading cell – no response required	Heading cell – no response required
409.1 General	N/A	N/A
410 Color Coding	Heading cell – no response required	Heading cell – no response required
410.1 General	N/A	N/A
411 Audible Signals	Heading cell – no response required	Heading cell – no response required
411.1 General	N/A	N/A
412 ICT with Two-Way Voice Communication	Heading cell – no response required	Heading cell – no response required
412.2 Volume Gain	Heading cell – no response required	Heading cell – no response required
412.2.1 Volume Gain for Wireline Telephones	N/A	N/A
412.2.2 Volume Gain for Non-Wireline ICT	N/A	N/A
412.3 Interference Reduction and Magnetic Coupling	Heading cell – no response required	Heading cell – no response required
412.3.1 Wireless Handsets	N/A	N/A
412.3.2 Wireline Handsets	N/A	N/A
412.4 Digital Encoding of Speech	N/A	N/A
412.5 Real-Time Text Functionality	Reserved for future	Reserved for future
412.6 Caller ID	N/A	N/A

Criteria	Conformance Level	Remarks and Explanations
412.7 Video Communication	N/A	N/A
412.8 Legacy TTY Support	Heading cell – no response required	Heading cell – no response required
412.8.1 TTY Connectability	N/A	N/A
412.8.2 Voice and Hearing Carry Over	N/A	N/A
412.8.3 Signal Compatibility	N/A	N/A
412.8.4 Voice Mail and Other Messaging Systems	N/A	N/A
413 Closed Caption Processing Technologies	Heading cell – no response required	Heading cell – no response required
413.1.1 Decoding and Display of Closed Captions	N/A	N/A
413.1.2 Pass-Through of Closed Caption Data	N/A	N/A
414 Audio Description Processing Technologies	Heading cell – no response required	Heading cell – no response required
414.1.1 Digital Television Tuners	N/A	N/A
414.1.2 Other ICT	N/A	N/A
415 User Controls for Captions and Audio Descriptions	Heading cell – no response required	Heading cell – no response required
415.1.1 Caption Controls	N/A	N/A
415.1.2 Audio Description Controls	N/A	N/A

# **Chapter 5: Software**

Notes: N/A

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.2 section	See information in WCAG 2.2 section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	N/A	N/A
502.2.2 No Disruption of Accessibility Features	N/A	N/A
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	N/A	N/A
502.3.2 Modification of Object Information	N/A	N/A
502.3.3 Row, Column, and Headers	N/A	N/A
502.3.4 Values	N/A	N/A
502.3.5 Modification of Values	N/A	N/A

Criteria	Conformance Level	Remarks and Explanations
502.3.6 Label Relationships	N/A	N/A
502.3.7 Hierarchical Relationships	N/A	N/A
502.3.8 Text	N/A	N/A
502.3.9 Modification of Text	N/A	N/A
502.3.10 List of Actions	N/A	N/A
502.3.11 Actions on Objects	N/A	N/A
502.3.12 Focus Cursor	N/A	N/A
502.3.13 Modification of Focus Cursor	N/A	N/A
502.3.14 Event Notification	N/A	N/A
502.4 Platform Accessibility Features	N/A	N/A
503 Applications	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	N/A	N/A
503.3 Alternative User Interfaces	N/A	N/A
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	N/A	N/A
503.4.2 Audio Description Controls	N/A	N/A
504 Authoring Tools	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter "not	See WCAG 2.2 section	See information in WCAG 2.2 section
applicable")	See World E.E Section	See information in World 2.2 section
504.2.1 Preservation of Information Provided for Accessibility in Format	N/A	N/A
Conversion		
504.2.2 PDF Export	N/A	N/A
504.3 Prompts	N/A	N/A
504.4 Templates	N/A	N/A

# **Chapter 6: Support Documentation and Services**

Notes: N/A

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Supports	No issues were found during the testing period.
602.3 Electronic Support Documentation	See WCAG 2.2 section	See information in WCAG 2.2 section
602.4 Alternate Formats for Non-Electronic Support Documentation	Supports	No issues were found during the testing period.
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	No issues were found during the testing period.
603.3 Accommodation of Communication Needs	Supports	No issues were found during the testing period.

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